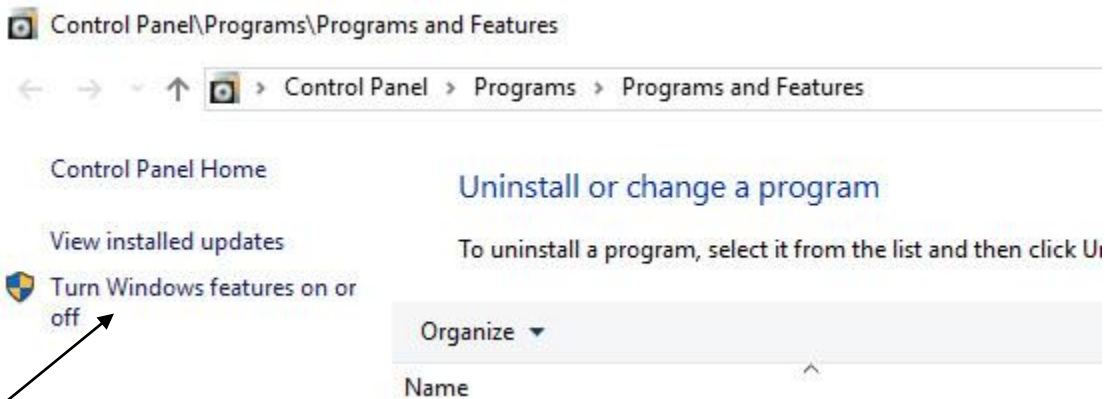
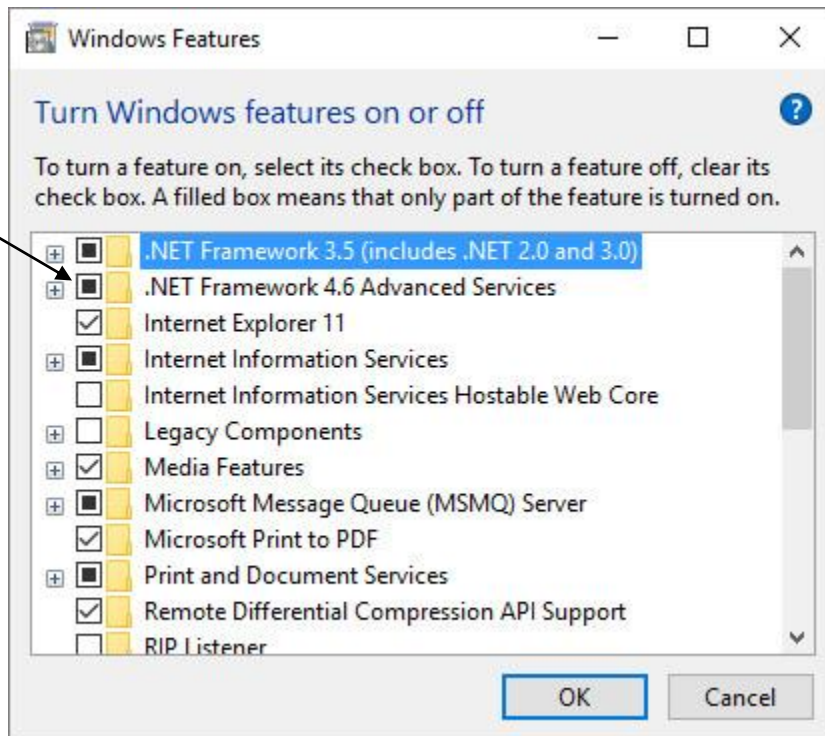


CahabaWorks Install program getting .NET error

It appears that in the last Windows 10 update, Microsoft “turned off” one of the older versions of one of their components - .NET 3.5 and earlier - in the default configuration. You can resolve this so that the installer will run by doing the following. In Cortana, type “Programs and Features”. It will bring up the window shown in the first attached screen shot. On the left, by the shield icon you will see “Turn Windows features on or off”. Click that.



You will get the Windows Features screen shown here:



Click the “.NET Framework 3.5 (includes .NET 2.0 and 3.0)” so that it is blacked in as shown in the screen shot. Click OK and follow the instructions to reinstall the required Windows .NET feature. The install program will then run. We will be working with the vendor of our installer to get this resolved in our next release. The first report we had of this happening to anyone was last week. We have recreated it here and used this method to resolve it.

CahabaCreek Support